



Obsession d.o.o., Dolgi most 14a, 1000 Ljubljana  
Phone: +386 70 120 302  
E-mail: info@obsession.si

## Material defect / Damaged goods claim Form

Please fill out the form and send it together with products to address:  
**Obsession d.o.o., Dolgi most 14a, 1000 Ljubljana, Slovenia**

**Please fill out the form (buyer):**

First & Last Name:
Address:
Phone Number:
E-mail:
Invoice Number:
Invoice Date:
Order Number:
Product Name & SKU:

**Detailed description of material defect on product:**

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**Send the return parcel to:** Obsession d.o.o., Dolgi most 14a, 1000 Ljubljana

# OBSEŠEN

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A material defect on the product was discovered on (date): \_\_\_\_\_

When claiming a material defect on a product please be aware of the following:

- Returned product must include all item pieces
- The buyer must cover the costs connected with return of goods

**In the case that the material defect is considered warranted after inspection I wish to (encircle):**

Receive a refunded product purchase amount

Exchange the product for the same new product

Receive a repaired original product (if repairs are possible)

## Refund Information:

Name of Bank Account Holder:
Bank Account Number (IBAN):
Bank Name, Country:

**Please secure the parcel appropriately before sending it to the address below:**

Obsession d.o.o.  
Dolgi most 14a  
1000 Ljubljana

Slovenia

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

**Send the return parcel to:** Obsession d.o.o., Dolgi most 14a, 1000 Ljubljana