



Obsession d.o.o., Poljanski nasip 6, 1000 Ljubljana
Phone: +386 70 120 302
E-mail: info@obsession.si

Material defect / Damaged goods claim Form

Please fill out the form and send it together with products to address:
Obsession d.o.o., Poljanski nasip 6, 1000 Ljubljana, Slovenia

Please fill out the form (buyer):

First & Last Name:
Address:
Phone Number:
E-mail:
Invoice Number:
Invoice Date:
Order Number:
Product Name & SKU:

Detailed description of material defect on product:

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Send the return parcel to: Obsession d.o.o. , Poljanski nasip 6 , 1000 Ljubljana



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A material defect on the product was discovered on (date): _____

When claiming a material defect on a product please be aware of the following:

- Returned product must include all item pieces
- The buyer must cover the costs connected with return of goods

In the case that the material defect is considered warranted after inspection I wish to (encircle):

Receive a refunded product purchase amount

Exchange the product for the same new product

Receive a repaired original product (if repairs are possible)

Refund Information:

Name of Bank Account Holder:
Bank Account Number (IBAN):
Bank Name, Country:

Please secure the parcel appropriately before sending it to the address below:

Obsession d.o.o.
Poljanski nasip 6
1000 Ljubljana

Slovenia

Date: _____

Signature: _____

Send the return parcel to: Obsession d.o.o. , Poljanski nasip 6 , 1000 Ljubljana